



Please read through the information below; if you have any questions or concerns, please contact Lung Cancer Canada. Thank you and we look forward to having your participation in our support program(s).

## **WHAT TO EXPECT**

Lung Cancer Canada's support programs provide opportunities for persons living with lung cancer and their loved ones to share personal stories, express feelings and discuss firsthand experiences related to lung cancer.

Participating in virtual or telephone support, rather than in-person, may create additional challenges, including concerns about technology or communication. If you have any questions or require additional support, please speak with Lung Cancer Canada.

We value participant perspectives as we continue to assess and improve our programs and services. As such, participants may be asked periodically to provide feedback via voluntary and anonymous surveys.

## **CONFIDENTIALITY**

Care is taken to offer a safe, respectful, and confidential environment for all. Participants are responsible for the following;

- Arrive on time.
- Limit interruptions and distractions.
- Join from a private setting and if possible, wear headphones.
- Use a secure internet connection.
- Recording of sessions is NOT permitted.
- Refrain from giving advice, instead try sharing personal experiences. (*support groups*)
- Respect confidentiality; anything shared within the session stays within that session.

Please note that Lung Cancer Canada reserves the right to remove anyone from a support program that does not respect our group guidelines.

## **PRIVACY AND CONFIDENTIALITY**

Lung Cancer Canada respects the privacy and confidentiality of all individuals. Personal information will not be released to any external parties without permission by the participant; however, certain exceptions apply when:

- there is potential risk of harm of the participant or others;
- the law mandates reporting for the protection against child or elder abuse;
- required by law or court order.

Please note that in these circumstances, mandatory reporting to emergency services will occur, in which case the participant's confidential information may be released without the participant's consent.

## **CONSENT**

Participation in support programs and services offered by Lung Cancer Canada are voluntary. They are not a substitute for conventional medical or mental health services, nor are they intended to replace formal diagnosis, treatment, and advice by medical and mental health professionals. You remain and are solely responsible to seek out such services and support. Further, you should consult and communicate decisions affecting your individual situation and treatment with your medical team. Any resulting choices and changes made by you, remain your personal and legal responsibility and are not the responsibility of Lung Cancer Canada.

Lung Cancer Canada respects everyone's right to privacy and confidentiality, however certain ethical and legal limitations apply. Please note that mandatory reporting to emergency services will occur if a participant discloses the potential to harm themselves or others, or when required by law or court order.

By choosing to participate in programs and services provided by Lung Cancer Canada, I agree to adhere to the guidelines and terms laid out in this document and, on behalf of myself, my heirs, executors, administrators, assigns and personal representatives, I hereby waive, release, remise and forever discharge Lung Cancer Canada and its directors, officers, employees, contractors, participants and volunteers from any and all claims, demands, losses, damages, experiences, injuries, illnesses, actions, costs and legal fees arising directly or indirectly out my participation in the programs and services offered by Lung Cancer Canada.

*If you have any questions or concerns, please contact:*

*Lung Cancer Canada*

*Telephone: (416) 785-3439*

*Email: [info@lungcancercanada.ca](mailto:info@lungcancercanada.ca)*